



Attention: QuickBooks, Quicken, and Mint Users

C&F Bank has important information regarding an upcoming system upgrade that will require your attention. The upgrade process will begin Friday, February 2 at 6 p.m.

The instructions below reference two Action Dates. Please use the dates provided below:

1st Action Date: February 2 (complete prior to 6 p.m.)

2nd Action Date: February 13

Instructions

The instruction links below were provided to us by Intuit. This upgrade is referred to as a conversion in the instruction guides.

- [Quicken](#)
- [QuickBooks Desktop](#)
- [QuickBooks Online](#)
- [Mint](#)

Intuit aggregation services may be interrupted for up to 5 business days following this upgrade. Users are encouraged to download a QFX/QBO file during any service interruption. The following services may not be available during this interruption.

- Quicken Win/Mac *Express Web Connect*
- QuickBooks Online *Express Web Connect*
- Mint

Please carefully review your downloaded transactions after completing the instructions to ensure no transactions were duplicated or missed on the register.

If you have any questions, contact us at 800.296.6246.